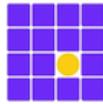




# Registration

Signing up for a new account

## Shipper Enabled Network for Delivery



Sign in to start your session



Remember Me

Sign  
In

Or [Sign up](#) to begin using locker.  
For individual, click [here](#) to begin.

For more information on Locker-to-Locker deliveries click [here](#)

Click here to register account on SEND Portal

### Sign Up



+65 91234567



valid.email@somewhere.com

Name

My Name Here



Personal  Business

UEN#

202312345A

Co. Name

MyCompany Pte Ltd



Blk 1 SomeTown Street 2



#03-456



\$ 789123

Accepts the Terms and Conditions

Submit

Fill up the fields accordingly and click here to register account on SEND Portal

**Sign Up**

 **+65**



**Name**

  **Personal**  **Business**

**UEN#**

**Co. Name**





 **S**

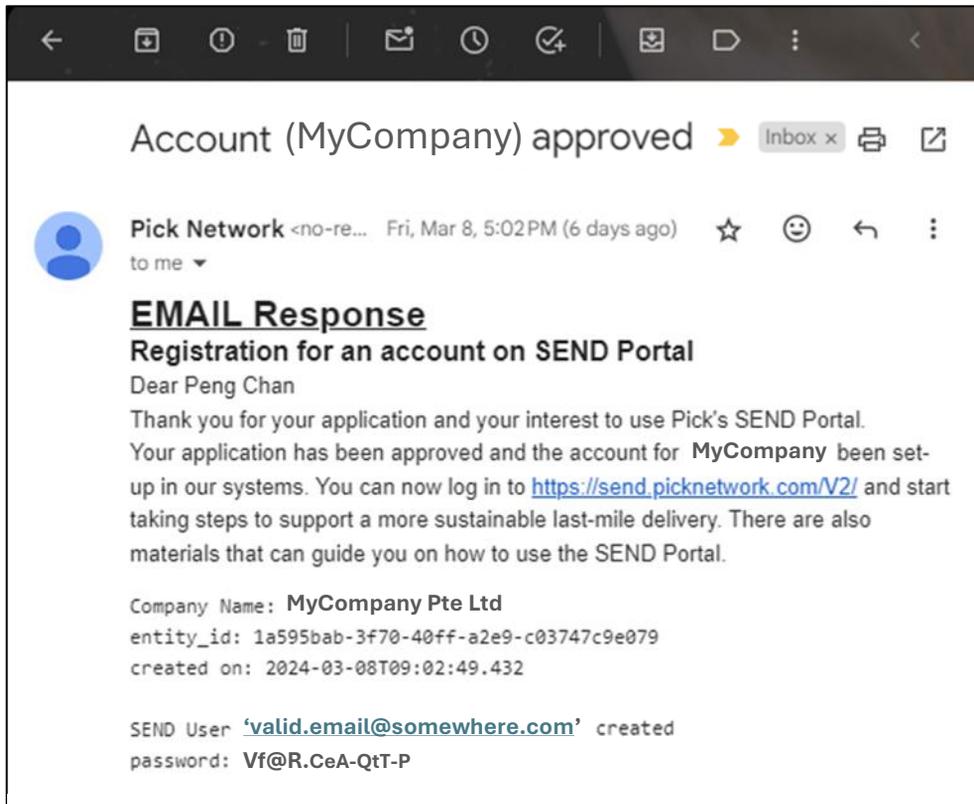
Accepts the Terms and Conditions

**Submit**

Your application status:  
Application has been successfully registered  
Please allows five working days to process the application  
Use the ref code: AC456008 to enquire the status

You will be informed via the registered email address

Upon submission, this message will be shown



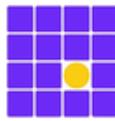
Upon approval, you will receive an email with the login username and password



# Login to SEND

First login

# Shipper Enabled Network for Delivery



Sign in to start your session

valid.email@somewhere.com



Vf@R.CeA-QtT-P



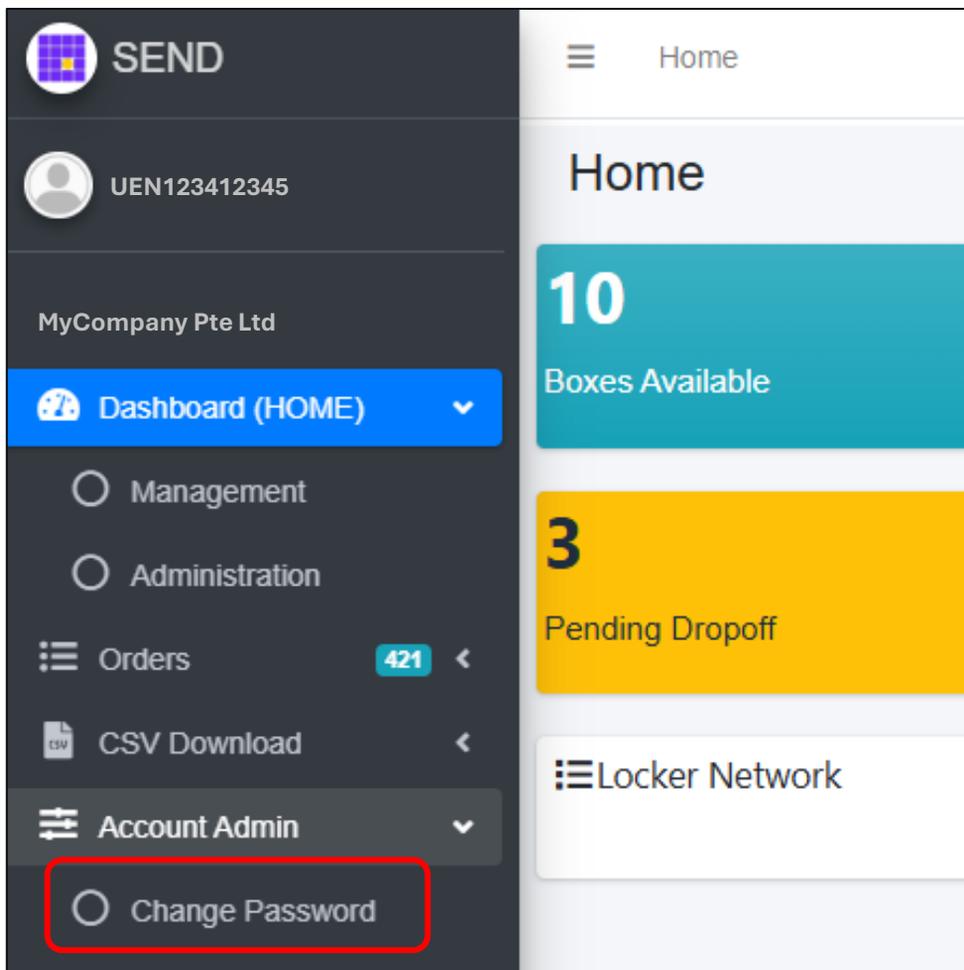
**Remember Me**

Sign  
In

Or [Sign up](#) to begin using locker.  
For individual, click [here](#) to begin.

For more information on Locker-to-Locker deliveries click [here](#)

Enter the username and password provided to  
Sign In



Under Account Admin, select Change Password

Change password for 'valid.email@somewhere.com'  
New password does not match

Current Password :

New Password :

Confirm Password :

[Home](#)

Enter current and new password to change

Password updated  
Click [here](#) to go home menu

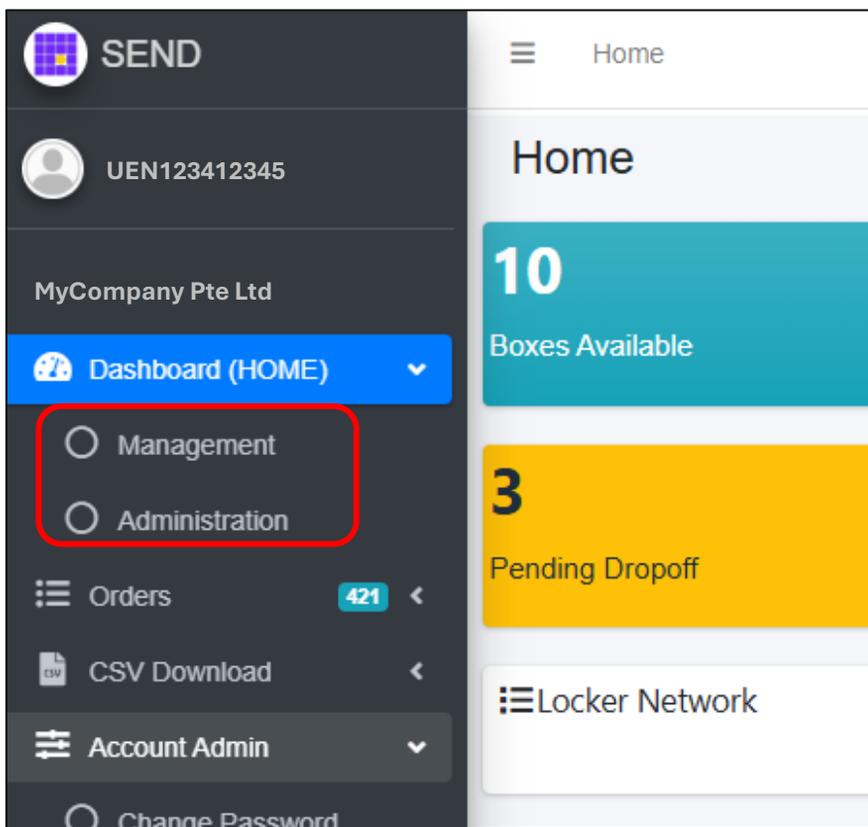
Once the password has been successfully changed, you can click here to go back to the main menu



# Dashboard Menu

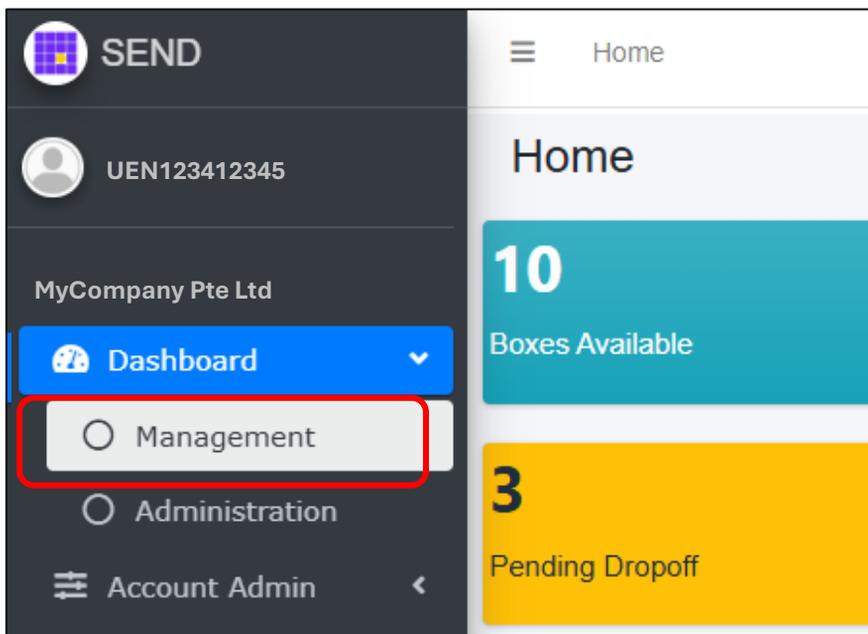
Management

Administration

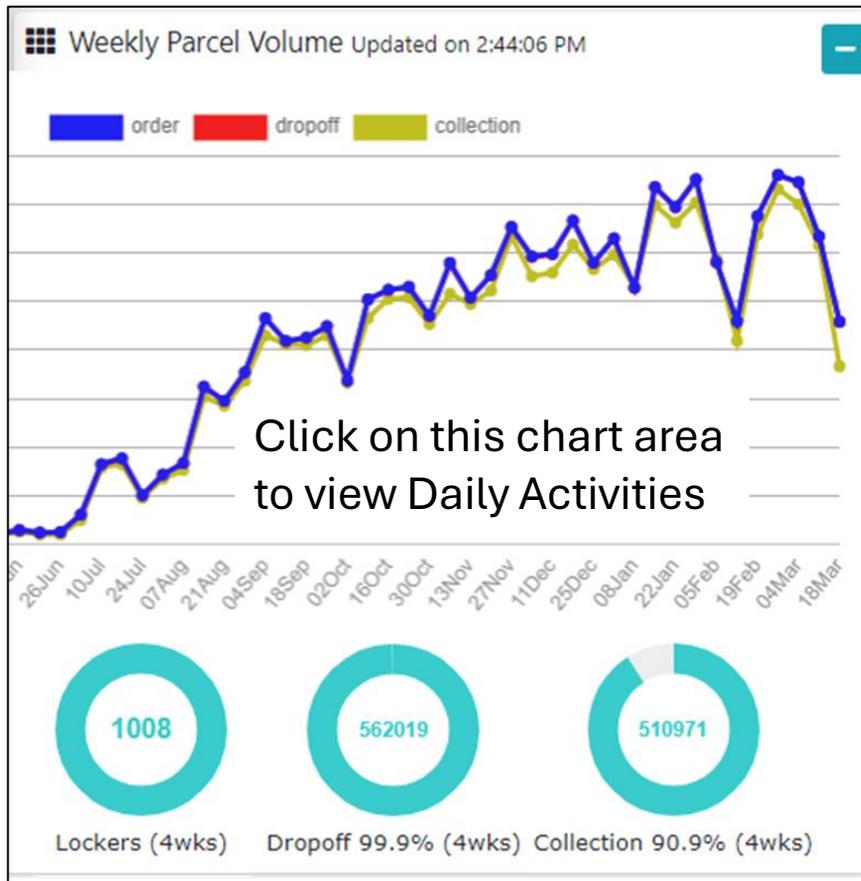


Under Dashboard Menu, there are 2 sub-categories:

1. Management
2. Administration



Under “Management” you would be able to view the Daily Activities, Top Utilized Lockers, Parcel Dwell Time, and search for status of specific parcels.



Search parcel

Updated on 4:...

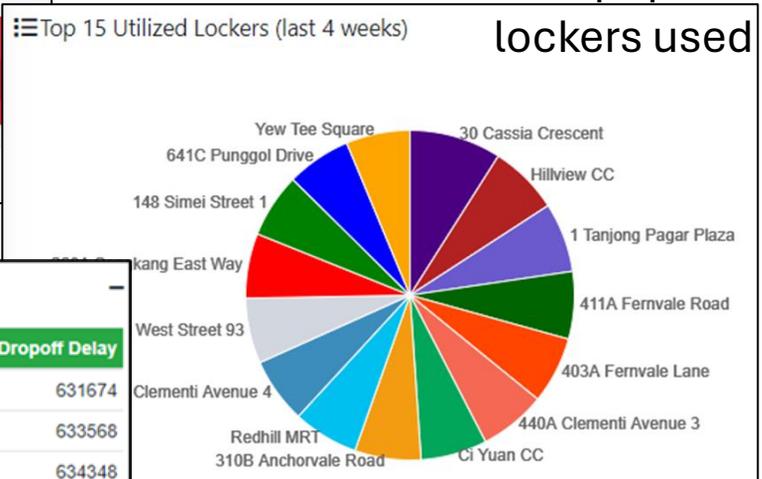
43 Bookings

1 Expired & Cancelled

Currently Most In Used Lockers

Search parcels for the latest status

Visual representation of the most popular lockers used



### Parcel Dropoff/Dwelling Time Updated on 4:34:26 PM

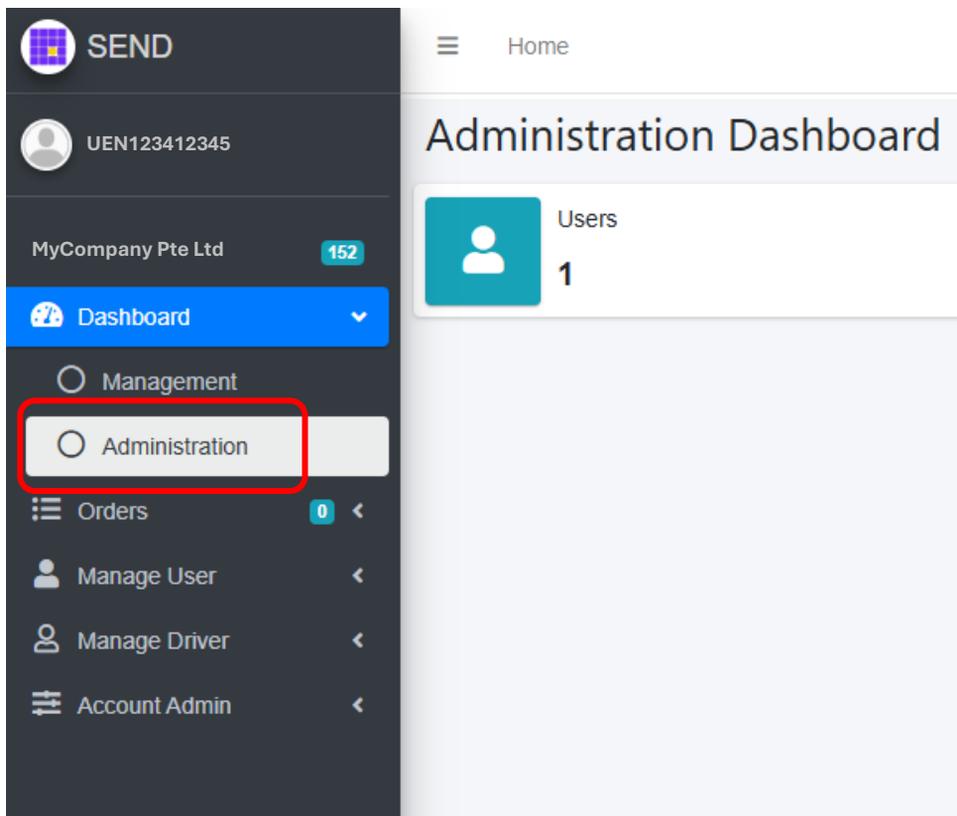
Range	Duration	Dwelling	Dropoff Delay
<1H	54297	8.87%	631674
<6H	227801	37.22%	633568
<12H	317977	51.95%	634348
<24H	420810	68.75%	635108
<36H	510228	83.36%	635215
<48H	543087	88.73%	635316
<72H	599730	97.99%	9!
<96H	609471	99.58%	9!
<120H	610956	99.82%	635366
<144H	611234	99.87%	635366

Dwell time of parcels

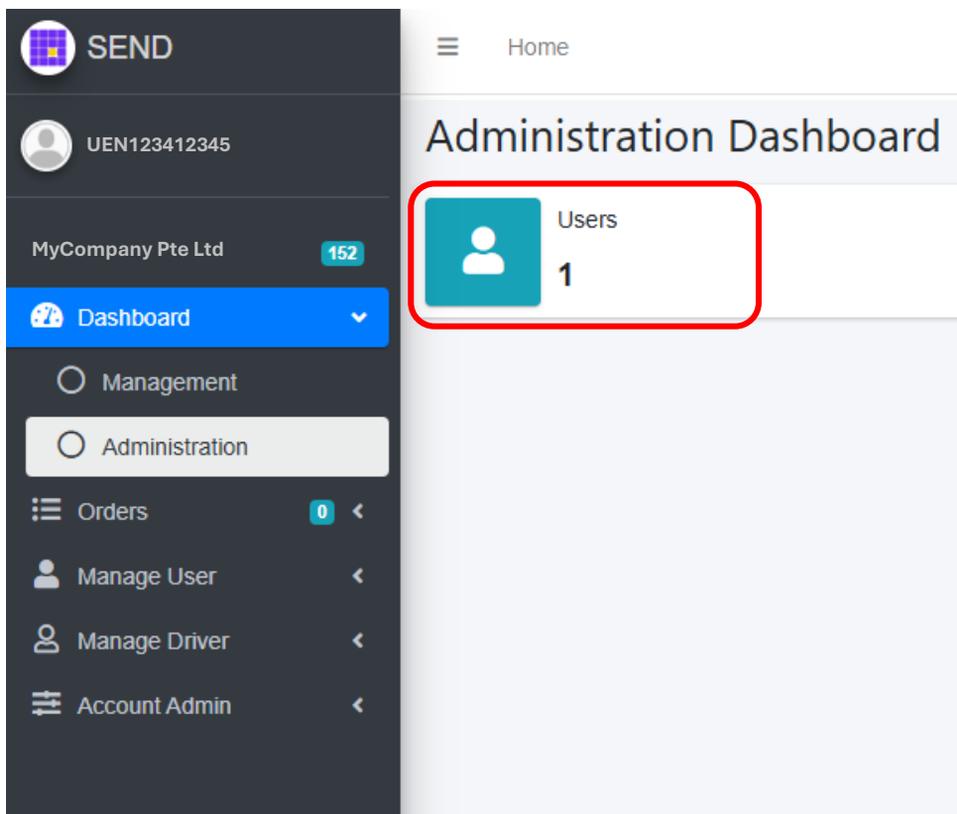


# Dashboard Menu

Management  
Administration



Under “Administration” you would be able to manage Users. Currently, the creation of Drivers is not allowed.



[Click here to View and Add Users](#)

Administration Dashboard

Users 1 Drivers 1 Today, Time now 26/03/2024, 18:35:22 Critical no alert

Sign Up TBA TBA TBA

Copy CSV Excel Print **+ User** Search:

Username	User Name	Alias	Display Name	Role	Mobile #	Email
valid.email@somewhere.com	MyName			power	+659123457	valid.email@somew

Showing 1 to 1 of 1 entries Previous 1 Next

Click here to Add new Users

Add New User

Company/ Partner: ea6b47fe-e041-44e3-80fd-47847606926e

Partner: MyCompanyPte Ltd

User ID: User ID

Login ID: new.user@email.com \* (alphanumeric and .@)

Name: New User Fullname \*

Alias: Easy Reference Name

Display Name: Name to be displayed

Mobile #: 94567123 \*

Email Address: new.user@email.com

Role: Basic user

Driver (login) Key: Driver Login Key

Driver UUID: Driver ID  
Enter the driver UUID, or  
 check to create as a driver

Enabled:  Uncheck to disable the account

**Add User** Reset Form

Back Close

Fill in the necessary details for the new User, leave the checkbox empty and click “Add User”



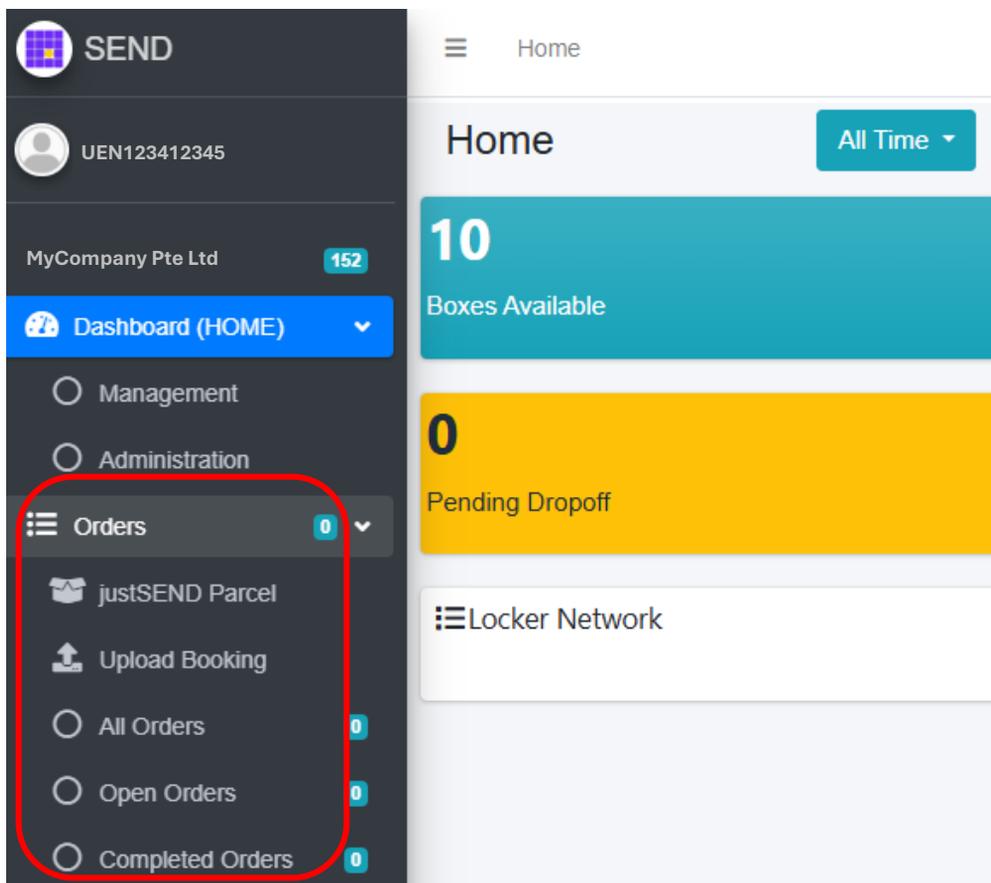
# Orders Menu

Order Locker (NOT AVAILABLE)

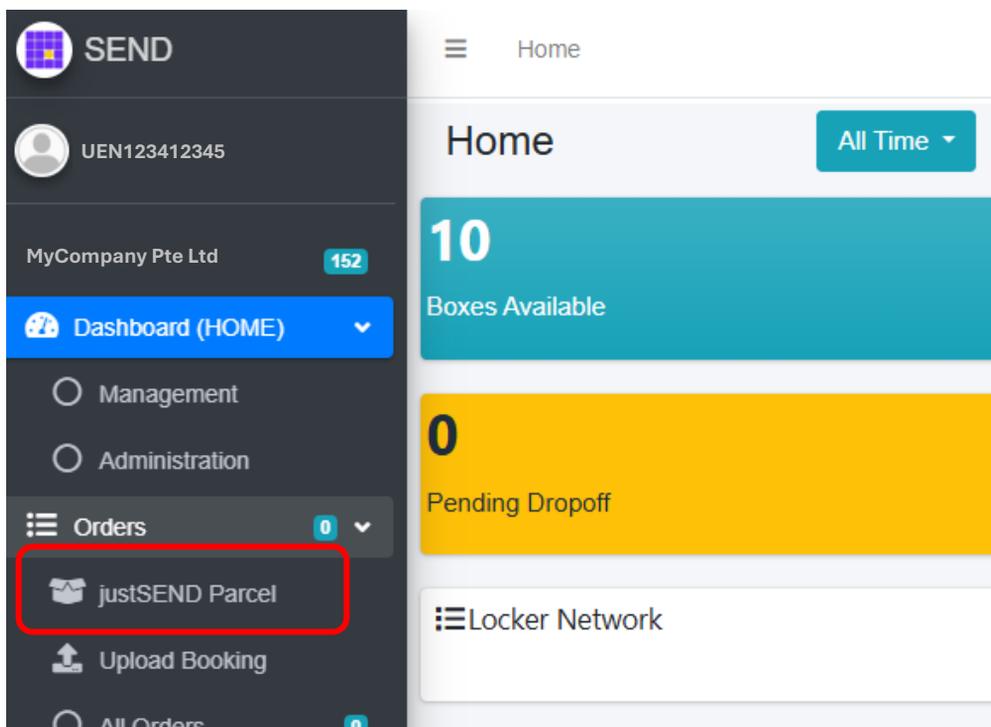
**justSEND Parcel**

Upload Booking (NOT AVAILABLE)

- All Orders
- Open Orders
- Completed Orders



The “Orders” Menu allows you to make bookings for lockers, arrange to deliver parcels, view all your orders, etc.



Selecting “Send Parcel” allows you to book a delivery service.



To Be Available Soon



The options available includes

1. Locker-to-Locker Delivery
2. Door-to-Locker Delivery (available soon)
3. Locker-to-Door Delivery (available soon)



## Locker-to-Locker Delivery

Home

justSEND Parcel (Locker-to-Locker Delivery)

[From] Sender

+65

[To] Recipient

+65

Size of the parcel to send  
 XS  S  SV  M  L  XL

If you have a previously purchased Voucher Code, you can enter it here and click “Next”

Home

justSEND Parcel (Locker-to-Locker Delivery)

[From] Sender

+65

[To] Recipient

+65

Size of the parcel to send  
 XS  S  SV  M  L  XL

Otherwise, just click “Purchase”



## Locker-to-Locker Delivery

### Purchase Voucher

Scan to pay to  
Pick Network Pte Ltd

PayNow for Pick's voucher

Entity: FOMO PAY PTE. LTD.

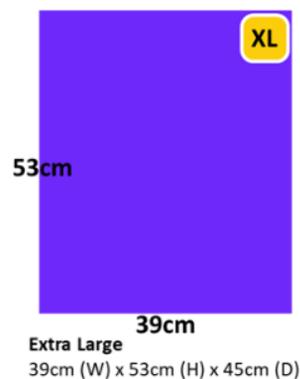
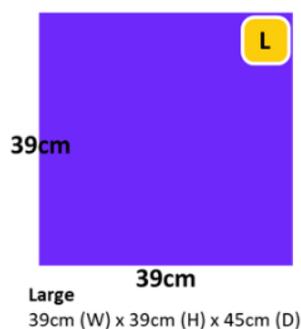
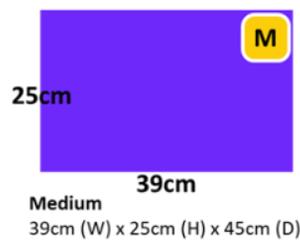
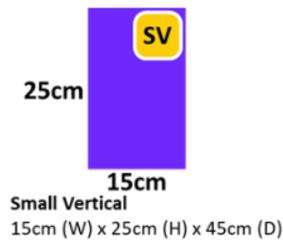
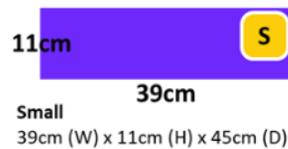
For the parcel size of  
 XS  S  SV  M  L  XL

Purchase

Close

A pop-up screen will appear for you to choose the size of the locker you need. The dimensions are as follows.

Parcel Size Guide (depth = 45cm)





## Locker-to-Locker Delivery

### Purchase Voucher

Scan to pay to  
Pick Network Pte Ltd

PayNow for Pick's voucher

Entity: FOMO PAY PTE. LTD.

For the parcel size of

XS  S  SV  M  L  XL

**Purchase**

Choose the most appropriate size for your parcel and click "Purchase"

### Purchase Voucher

Scan to pay to  
Pick Network Pte Ltd



PayNow for Pick's voucher

**LLS1CD7EEA8310**

Value: S\$2.99 Price: **S\$2.99**

Entity: FOMO PAY PTE. LTD.

Another pop-up screen will appear with the payment QR Code. Scan the QR to make payment via Paynow.



## Locker-to-Locker Delivery

Purch

send.picknetwork.com says

No payment received in time

please re-submit the voucher

OK



PayNow for Pick's voucher

**LLS1CD7EEA8310**

Value: S\$2.99 Price: **S\$2.99**

Entity: FOMO PAY PTE. LTD.

If payment is not received within 2 minutes, the QR Code will expire and an error message will pop-up.

Click "OK" to proceed and you would need to make purchase for another voucher.



## Locker-to-Locker Delivery

Home

justSEND Parcel (Locker-to-Locker Delivery)

Please use a

Choose the n

[From] Sender

+65

[To] Recipient

+65

Size of the parcel to send

XS  S  SV  M  L  XL

Upon successful payment, the screen will show all the data fields to be fill in. Enter all the necessary details and click “Submit”

**Result**

15:07:07 SUCCESS: C2C job 'LLSBC272E68710', Size: S, handled by: 'Delivery Co. Pte. Ltd.'

<SENDER> Mobile:+6591234567 Email: 'email@mycompany.com.sg' , locker Pick - 123 Somewhere Avenue 4, S123456

<RECIPIENT> Mobile:+6598765432 Email: 'recipient@email.com.sg' , locker Pick - 567 Somewhere Avenue 8, S654789

Take note of the details for this delivery job  
This order confirmation will be accompanied by a  
Whatsapp message to your mobile number

*Notification from Pick!:*  
Dear Sender  
**[JOB] NEW**  
job #: LLV53K188HRXX  
**[FROM] LOCKER** 1 Changi Village Road  
postal code: S500001  
mobile: +6591234567  
email: [valid.email@somewhere.com](mailto:valid.email@somewhere.com)  
**[TO] LOCKER** 919 Jurong West Street 91  
postal code: S640919  
mobile: +6587654321  
email: [recipient@someemail.com](mailto:recipient@someemail.com)  
**[STATUS]**  
> Job **Confirmed**  
> **READY** for deposit  
*This is an automated message, do not reply.* 14:21

You will receive a Whatsapp message indicating the confirmation of the delivery job

2:20 PM  
You may now send your parcel LLV53K188HRXX at any HDB/CC Pick locker with Deposit PIN 43675261 by 01 Apr 14:20. Visit [picknetwork.com](http://picknetwork.com) for locker info. Avoid dropoff between 1am and 7am on 24 Mar.

Through SMS and/or Whatsapp, you will receive the Deposit PIN which allows you to drop-off your parcel at a locker

*Notification from Pick!:*  
Dear Sender  
**[JOB] UPDATE (20240327 09:27:51)**  
Tracking #: LLV53K188HRXX  
**[STATUS]**  
> Parcel **CONFIRMED** at the locker  
*This is an automated message, do not reply.* 10:07

*Notification from Pick!:*  
Dear Sender  
**[JOB] UPDATE (20240327 09:28:31)**  
Tracking #: LLV53K188HRXX  
**[STATUS]**  
> **SENDER Deposited**  
*This is an automated message, do not reply.* 10:07

Message update via Whatsapp when tracking number is presented at a locker and when parcel is successfully deposited into a locker

*Notification from Pick!:*  
Dear Sender  
[JOB] UPDATE (20240327 10:39:11)  
Tracking #: LLV53K188HRXX  
[STATUS]  
> Parcel **RECEIVED** by LSP  
> **PENDING** LSP dropoff at target locker  
*This is an automated message, do not reply.* 10:39

Message update via Whatsapp when parcel is collected by delivery company

*Notification from Pick!:*  
Dear Sender  
[JOB] UPDATE (20240327 10:44:31)  
Tracking #: LLV53K188HRXX  
[STATUS]  
> Parcel **CONFIRMED** at the locker  
*This is an automated message, do not reply.* 10:44

*Notification from Pick!:*  
Dear Sender  
[JOB] UPDATE (20240327 10:44:41)  
Tracking #: LLV53K188HRXX  
[STATUS]  
> Parcel **READY** for recipient collection  
*This is an automated message, do not reply.* 10:44

Message update via Whatsapp when parcel is deposited at the destination locker and is ready for collection by recipient

*Notification from Pick!:*  
Dear Sender  
[JOB] UPDATE (20240327 10:48:21)  
Tracking #: LLV53K188HRXX  
[STATUS]  
> Parcel **COLLECTED** by recipient  
> Job **COMPLETED**  
*This is an automated message, do not reply.* 10:48

Message update via Whatsapp when recipient has collected the parcel



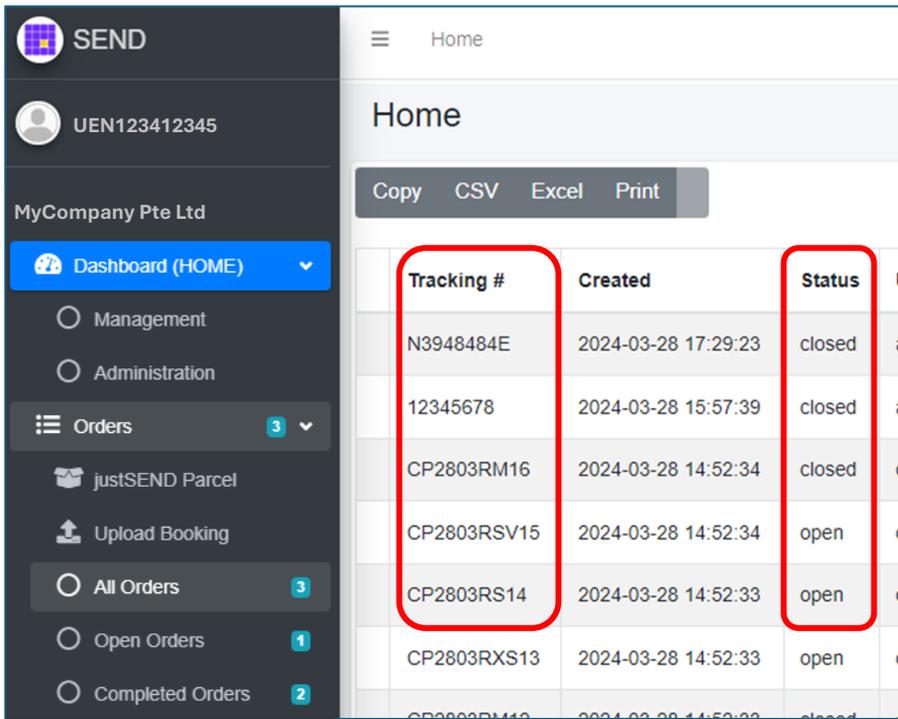
# Orders Menu

Order Locker (NOT AVAILABLE)

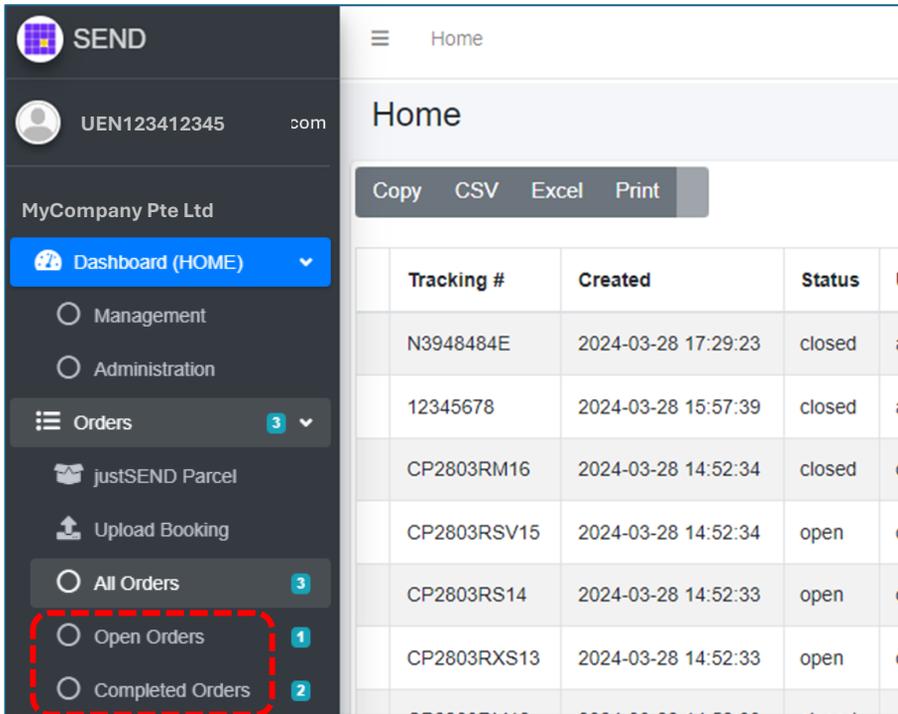
justSEND Parcel

Upload Booking (NOT AVAILABLE)

- All Orders
- Open Orders
- Completed Orders



Click on “All Orders” to view both **open** and **closed** transactions according to the Tracking numbers



“Open Orders” and “Completed Orders” are filters to view orders that are still pending closure and orders that had been completed, respectively.

The screenshot shows the SEND application interface. On the left is a dark sidebar with navigation options: Dashboard (HOME), Management, Administration, Orders (with a '3' badge), justSEND Parcel, Upload Booking, All Orders (with a '3' badge), Open Orders (with a '1' badge), and Completed Orders (with a '2' badge'). The main content area is titled 'Home' and contains a table of orders. The table has columns for Tracking #, Created, Status, and User. The row with tracking number CP2803RM16 is highlighted with a red box. Above the table are buttons for Copy, CSV, Excel, and Print.

Tracking #	Created	Status	User
N3948484E	2024-03-28 17:29:23	closed	a
12345678	2024-03-28 15:57:39	closed	a
CP2803RM16	2024-03-28 14:52:34	closed	c
CP2803RSV15	2024-03-28 14:52:34	open	c
CP2803RS14	2024-03-28 14:52:33	open	c
CP2803RXS13	2024-03-28 14:52:33	open	c

Click on each individual transaction to view the specific details related to that transaction

The 'Order Details' modal window displays the following information:

1: Txn: 1ada4f0f-3ae2-4639-b823-328cd46052d8

Tracking # : CP2803RM16  
 Txn Type : booking  
 Last Status : completed on 2024-03-28T09:59:05  
 Last Activity : Parcel collected by Consumer on 2024-03-28T09:59:05  
 Email : null  
 Mobile : +659123457  
 Locker station: Pick - NTU One Stop@SAC  
 Box size : XS  
 Parcel size : 10W x 10H x 10L  
 LSP : LSP

Event history :

- 2024-03-28T09:59:05 (Parcel collected by Consumer)
- 2024-03-28T09:57:16 (Parcel deposited by Logistics Service Provider)
- 2024-03-28T09:57:08 (Booking Confirmed)
- 2024-03-28T09:53:41 (Reservation Confirmed)

At the bottom, there are 'Back' and 'Close' buttons.

----- END -----